



# Apex Contact Sheet



*\* Most escalations can be resolved Quickly by contacting your Apex Appraisal Manager through Valutrac or Appraisal Scope*

OR

[File Escalation: escalations@apexone.com](mailto:escalations@apexone.com)

[General Information: apex@apexone.com](mailto:apex@apexone.com)

[Rebuttals: www.apexone.com/rebuttal](http://www.apexone.com/rebuttal)

*Apex Staff*

*Position*

*Office Phone Number*

*E-mail*

<i>Apex Staff</i>	<i>Position</i>	<i>Office Phone Number</i>	<i>E-mail</i>
Carlos Duarte	Director of Operations	1-916-580-3185	<a href="mailto:carlosd@apexone.com">carlosd@apexone.com</a>
Sherry Quintana	Executive Assistant	1-916-580-3331	<a href="mailto:sherryq@apexone.com">sherryq@apexone.com</a>
Christin Agresta	Account Manager	1-916-580-3728	<a href="mailto:christina@apexone.com">christina@apexone.com</a>
Staci Thomas	Underwriting/Escalations	1-916-580-3438	<a href="mailto:st@apexone.com">st@apexone.com</a>
James Henley	Accounting	1-916-580-3388	<a href="mailto:jamesh@apexone.com">jamesh@apexone.com</a>
Matt Herring	Chief Appraiser/ROV/Escalations	1-916-580-3140	<a href="mailto:mh@apexone.com">mh@apexone.com</a>
Vicki Brownell	Escalations Manager	1-916-580-3259	<a href="mailto:vb@apexone.com">vb@apexone.com</a>

Customer service 916-791-3636 Option #1

Fax 1-844-598-8745

For new user and credentials: [support@apexone.com](mailto:support@apexone.com)